

# ENROLLMENT AND STUDENT SUCCESS

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The Division of Enrollment and Student Success advances academic excellence, increases student success and retention, and empowers each individual to create a positive university climate. As a collaborative team, members of the division support students' growth and development through a personal, hands-on approach that enriches the educational experience of the institution. The units within the division bring together key enrollment management, academic support, and co-curricular functions of the university in order to provide more consistent and comprehensive student support.

## ACADEMIC SUPPORT PROGRAMS

Location: 7th Floor, Pioneer Tower

Phone: 608.342.1081

Website: <https://www.uwplatt.edu/department/academic-support-programs> (<https://www.uwplatt.edu/department/academic-support-programs/>)

## ACADEMIC ADVISING

Students in select majors will receive individual guidance from our academic advisors in course selection, major exploration and degree planning. Our staff also serve students who are in transition from one major to another or those who would like additional assistance in developing a degree plan. Our Academic Advisors are also Academic Success Coaches who assist students in their overall experience, helping them to succeed while at UW-Platteville.

## ACADEMIC SUCCESS COACHING

An academic success coach can help students examine their academic concerns or perceived barriers to success. The coach provides guidance in areas like time management, procrastination, test preparation, study strategies and goal setting. Working with each student's individual needs, the coach helps to develop a plan of action for academic success. This service is available for students at any stage in their academic career, from first semester through graduation.

## SUPPORT FOR STUDENTS IN TRANSITION

Student transitions, such as the first year of college, a change of major, a transfer experience, academic recovery, or re-entry to the university, are pivotal moments that require dedicated resources and support. Academic Support Programs facilitates the New Student Experience and provides individualized success teams comprised of academic advisors, academic success coaches and peer mentors to help students thrive.

## ACADEMIC INTERVENTION

Academic intervention provides a timely opportunity to resolve academic issues that may affect a student's success. The Retention Team regularly reaches out to students with reminders or connections to learning resources. The Early Alert system allows instructors to identify students who are presenting patterns that may lead to academic difficulty in their courses. Our office collaborates with other campus resources/professionals to provide proactive assistance to students and help them succeed in all areas.

## NAVIGATE

Our university utilizes Navigate Staff, a student success platform designed to help all students reach their full potential through faculty and staff support. In addition to helping advisors with communication and record keeping, Navigate Staff is used by faculty to record academic alerts, which direct students to free resources such as academic success coaching, tutoring, or writing help, so that students can do their best work.

Students are encouraged to take advantage of the many opportunities offered by UW-Platteville to promote academic success, including Navigate Student (<https://uwplatt.sharepoint.com/sites/AcademicSupportPrograms/SitePages/Navigate-Student-App.aspx>), a mobile tool to help students remain engaged, proactive, and organized.

## THE FOLLOWING PROGRAMS HAVE CENTERS LOCATED ON THE 1ST FLOOR OF KARRMANN LIBRARY.

### TUTORING SERVICES

Tutoring Services provides individual and drop-in tutoring in a variety of courses. Tutoring provides an opportunity for students to engage in collaborative learning conversations that will clarify course material, increase retention of critical concepts, improve study habits and assist in achieving academic goals.

### WRITING CENTER

The Writing Center offers individual sessions with experienced fellow writers trained to consult on classroom assignments and other writing-related projects. Students can receive support and feedback at any stage in the writing process and for courses in any discipline. Writing Center assistance is available in-person or virtually.

### PEER MENTOR PROGRAM

The Peer Mentor Program connects first, second, and transfer year students (mentees) with an upper-level student (mentor) to assist with the transition to UW-Platteville. Peer mentors serve as knowledgeable guides, role models, facilitators, advocates, resources, and friends to aid in the

acclimation to life in college by sharing personal knowledge and lived experiences. Mentors address academic, social, extracurricular, and professional topics with their mentees while building a meaningful peer relationship.

## TESTING CENTER

The Testing Center offers accommodation for students requiring alternatives to classroom testing and students who need to make up or retake an exam. Students should consult with their instructors and/or the Disability Access Center (<https://www.uwplatt.edu/department/disability-access-center/>) to see if this service fits their needs.

## OFFICE OF ADMISSION

Location: 1300 Ullsvik Hall

Phone: 608.342.1125

Website: <https://www.uwplatt.edu/admission> (<https://www.uwplatt.edu/admission/>)

The Office of Admission promotes access to higher education and serves as a resource to prospective students, families, school counselors, and the community by recruiting, admitting, and enrolling a diverse student population.

## CAREER AND PROFESSIONAL DEVELOPMENT OFFICE

Location: 0200 Ullsvik Hall

Phone: 608.342.1183

Website: <https://www.uwplatt.edu/department/career-professional-development>

The Career and Professional Development Office at the University of Wisconsin-Platteville connects the curricular and co-curricular experiences of students so that they can articulate their professional skills and abilities and use them to become accomplished professionals and engaged citizens. Through support and empowerment, students become active participants in their professional development. We prepare students to make informed decisions regarding their future by connecting their personal and professional aspirations to the interpersonal development, practical competence, and civic engagement that they acquire as students.

Services available to all students:

- Handshake, the official internship and job opportunity system for University of Wisconsin-Platteville students and alumni <https://uwplatt.joinhandshake.com>
- Fall/Spring Career Fairs <https://go.uwplatt.edu/career-fair> (<https://go.uwplatt.edu/career-fair/>)
- Online resources located at <https://go.uwplatt.edu/cpdo> (<https://go.uwplatt.edu/cpdo/>)

Some services may require a student pay segregated fees. Services include:

- Career exploration for any student through various resources such as FOCUS 2
- Assistance with résumé writing, cover letters, mock interviews, salary negotiation and other elements of the career search process
- Employer engagement preparation programming
- Graduate and Professional school admission materials assistance
- Pioneer Career Closet

## COUNSELING SERVICES

Director: Deirdre Dalsing

Location: 220 Royce Hall

Phone: 608.342.1865

Website: <https://www.uwplatt.edu/department/counseling-services> (<https://www.uwplatt.edu/department/counseling-services/>)

University Counseling Services is the primary source of mental health counseling for University of Wisconsin-Platteville students. Licensed mental health counselors provide confidential personal and academic counseling to registered students who have paid segregated fees. Services are provided to assist students with personal, social, developmental, academic, or career concerns related to their educational progress, personal growth, and general well-being. Individual counseling is offered in-person or virtually. Group counseling as well as support groups targeted toward specific topics are available to all students. Additional resources include wellness activities and on-line workshops available through our website. Visit us at <https://www.uwplatt.edu/department/counseling-services> (<https://www.uwplatt.edu/department/counseling-services/>).

## DEAN OF STUDENTS OFFICE

Dean: Kate Demerse

Location: 2300 Markee Pioneer Student Center

Phone: 608.342.1854

Website: <https://www.uwplatt.edu/department/dean-students> (<https://www.uwplatt.edu/department/dean-students/>)

The UW-Platteville Dean of Students Office works to create a culture of care for students, their families, faculty, and staff. We strive to promote a safe and welcoming campus community, which includes holding students accountable to the Student Code of Conduct while treating individuals with consistency and respect. We provide education, advocacy, and support to encourage and empower all students to achieve success in their academic, social, and personal development.

## FINANCIAL AID AND SCHOLARSHIPS OFFICE

Location: 5th Floor Pioneer Tower

Phone: 608.342.1836

Websites:

<https://www.uwplatt.edu/department/financial-aid> (<https://www.uwplatt.edu/department/financial-aid/>).

<https://www.uwplatt.edu/scholarships> (<https://www.uwplatt.edu/scholarships/>)

The Financial Aid and Scholarships Office at UW-Platteville assists students in financing their educational expenses through state, federal, and institutional programs. The aid available includes grants, scholarships, loans, and work study. We pride ourselves in providing exceptional service to our students and their families. We are here to help you understand and navigate the financial aspects of attending college.

For more information, visit the Financial Information (<http://catalog.uwplatt.edu/undergraduate/financial-information/>) page or visit the Financial Aid and Scholarships webpage at <https://www.uwplatt.edu/department/financial-aid> (<https://www.uwplatt.edu/department/financial-aid/>).

## MARKEE PIONEER STUDENT CENTER

Phone: Student Center Administration: 608.342.1895

Information Center: 608.342.1491

Website: <https://www.uwplatt.edu/department/markee-pioneer-student-center> (<https://www.uwplatt.edu/department/markee-pioneer-student-center/>)

Located at the crossroads of campus in the center of the academic community, the Markee Pioneer Student Center opened on April 1, 2002. “The Markee” is more than just a building, it’s an experience! The Markee brings the campus community together to foster learning, create an inclusive community, serve the campus and the larger community, empower leaders, and celebrate the Pioneer Spirit. The Markee is the community center for UW-Platteville, where the convergence of academic and social life promote learning that goes beyond the classroom.

Contained within the 96,000-square-foot facility are a variety of services and programs designed to enhance the learning environment and strengthen the UW-Platteville community.

Computer workstations are placed throughout the Markee in a wide variety of settings.

Dining Services locations offer patrons an array of food and beverage selections to enjoy while attending events, or just relaxing in the Markee. Events include live music, comedians, leadership conferences, organizational meetings and educational speakers. Events are sponsored by the approximately 180 student organizations supported through the office space, common lounges and accessible technology in the Pioneer Involvement Center. Other services available at the Markee include the University Bookstore, Campus Card Office, and Information Center.

Cultivating enduring loyalty to the campus community, the Markee exhibits the heritage of the UW-Platteville campus. From the Alumni Lounge and Heritage Hall, community members can view the original Normal School bell, refurbished for the Markee as a commemoration of rich campus traditions. In the north area of Heritage Hall is a mural depicting historic buildings, locations and seals of campus. In the south windows of Heritage Hall is the University Seal. In the hallways adjacent to Heritage Hall, flags representing the nationalities of every student in attendance at UW-Platteville are proudly displayed to celebrate UW-Platteville’s cultural diversity. For more information, stop by the Markee or visit the Markee website.

### DESIGN SERVICES

Design Services, located in the Pioneer Involvement Center, is responsible for providing graphic design services to assist with the promotion of student organizations, university departments and campus events.

## PIONEER INVOLVEMENT CENTER

Location: Pioneer Involvement Center, 1st floor of the Markee Pioneer Student Center

Phone: 608.342.1075

Website: <https://www.uwplatt.edu/department/markee-pioneer-student-center/involvement> (<https://www.uwplatt.edu/department/markee-pioneer-student-center/involvement/>)

PioneerLink: <https://uwplatt.campuslabs.com/engage/>

The Pioneer Involvement Center (PIC) is on the first floor of the Markee Pioneer Student Center (MPSC). The space includes large work tables, general access computers, and a collaborative station including computer attachments and a dry erase board perfect for students to work independently or with a group. Comfortable furniture and a friendly environment provide a relaxed hangout atmosphere.

The mission of the Pioneer Involvement Center is: to create collaborative, co-curricular programs, events, and processes to support student leadership, involvement, and volunteer experiences contributing to student retention and encouraging inclusivity.

Programs, services, and resources are provided to promote student involvement in student organizations, student governance, Fraternity and Sorority Life, volunteer experiences, and leadership development.

Research indicates student involved during their collegiate years are more satisfied with their campus experiences, more successful academically, learn time management skills, are more likely to complete their degree program, and engage in activities that promote their physical, emotional, and psychological well-being.

The Pioneer Involvement Center offers strategies to connect students to a wide variety of involvement opportunities. Being involved builds self-esteem and keeps you informed of local activities and events.

The PIC staff is dedicated to strengthening Leadership, Involvement, and Volunteer Experiences to assist students with building skills. Many opportunities exist for students seeking individual or group experiences. The staff will assist you in finding your niche.

## FRATERNITY AND SORORITY LIFE

Location: Pioneer Involvement Center, 1st floor of the Markee Pioneer Student Center

Phone: 608.342.1075

Website: <https://uwplatt.campuslabs.com/engage/>

The Pioneer Involvement Center is responsible for Fraternity and Sorority Life, and the Fraternity and Sorority Life (FSL) staff is dedicated to assisting in the creation of a positive living, learning, and governing environment for students participating in the Fraternity and Sorority Community. The FSL community maintains a focus on core purposes including: scholastics/academic achievement; civic outreach, community service and philanthropy; leadership and ethical development; membership recruitment and development; chapter advancement; campus, community and university relations; social event responsibility; judicial operations; and values congruence.

Our Fraternity and Sorority Chapters have missions that are deeply rooted in providing service to others. The social and professional Chapters and their governing councils, typically participate in over 6,000 hours engaged in service.

## OFFICE OF THE REGISTRAR

Location: 2100 Ullsvik Hall

Phone: 608.342.1321

E-Mail: [registrar@uwplatt.edu](mailto:registrar@uwplatt.edu)

Website: <https://www.uwplatt.edu/departments/registrar> (<https://www.uwplatt.edu/departments/registrar/>)

The Office of the Registrar supports the mission of the University of Wisconsin-Platteville by providing the campus with:

- Accurate, timely, and cost-effective services related to registration and graduation of undergraduate and graduate students
- The implementation, enforcement, and monitoring of academic and administrative policies related to the academic records
- The creation, maintenance, and dissemination of the academic records for past and current undergraduate and graduate students
- The development and distribution of course-related information

## RESIDENCE LIFE

Executive Director of Student Life & Development: Linda Mulroy

Location: First Floor Royce Hall

Phone: 608.342.1845

E-mail: [reslife@uwplatt.edu](mailto:reslife@uwplatt.edu)

Website: <https://www.uwplatt.edu/departments/residence-life> (<https://www.uwplatt.edu/departments/residence-life/>)

Living on campus at UW-Platteville provides students with special opportunities for growth, learning, fun and friendship. In addition, our branch campus (Baraboo Sauk County) offers residence hall living.

Residence hall living is an integral part of the college experience. Student life at UW-Platteville strives to create an environment that supports individual choice, develops a sense of community and emphasizes individual and group responsibility. Each hall is a community of approximately 240-600 residents, with a total residence hall population of approximately 3,000 students. Halls are conveniently located, computer networked with wireless internet, equipped with streaming television, and well maintained. Full-time, professional resident directors supervise the student resident

assistants who reside on each wing or floor. Staff members in each building are carefully selected, specially trained and willing to help students have a successful campus living experience.

UW-Platteville's main campus offers themed housing opportunities in affinity housing, living learning communities, (LLC's) and interest communities (IC's) as opportunities for students to combine their academic and co-curricular college experience. Information related to LLC's and IC's is available on our website <https://www.uwplatt.edu/department/residence-life> (<https://www.uwplatt.edu/department/residence-life/>).

A unifying link within the residence hall community is the Residence Hall Association. Students elected to serve as representatives of this governance body promote an interest in and understanding of the campus environment and serve as a general forum for improving residence hall life.

UW-Platteville's main campus has an on-campus residence hall requirement that derives from a University of Wisconsin Board of Regents policy that requires freshmen and sophomore students to live in university residence halls during the academic year, unless they qualify for an exception and are officially released by the Department of Residence Life. After being admitted to the university, students receive housing information which includes a link to descriptions for residence halls and information explaining the procedure to request an exception to the on-campus residency requirement. This residency requirement is enforced, and students must provide the information necessary to confirm their compliance with it. Please direct any questions to the Department of Residence Life. Students can sign up for room reservations by clicking on the Housing/Meals tab in their PASS account.

To find out more information about the Department of Residence Life and the variety of amenities we offer our students, visit us on-line at <https://www.uwplatt.edu/department/residence-life> (<https://www.uwplatt.edu/department/residence-life/>).

## STUDENT HEALTH SERVICES

Location: Second Floor, Royce Hall

Phone: 608.342.1891

Website: <https://www.uwplatt.edu/department/student-health-services> (<https://www.uwplatt.edu/department/student-health-services/>)

UW-Platteville Student Health Services (SHS) provides a broad range of primary health care services for the Platteville main campus. These include acute care for illness and injuries, mental health, health and wellness promotion, and opportunities for students to participate actively in their own health care. Physicians, nurse practitioners and registered nurses provide care for students. A directory of medical services provided on campus and in the community is available online (<https://www.uwplatt.edu/department/student-health-services/community-resources/>) and at the SHS office. SHS, located on the second floor of Royce Hall, is open Monday through Friday from 7:45 a.m. to 4:15 p.m. during the academic year and reduced hours during the summer. Students may call 608.342.1891 to schedule an appointment or to obtain additional information.

Many health care services are available at no charge to all UW-Platteville main campus students carrying one or more credits per semester. Students are responsible for any expenses incurred, including but not limited to referrals for specialty care if needed, x-rays, prescribed medications and certain laboratory tests. Students are strongly encouraged to obtain health insurance if they are not already covered by personal or family plans. Insurance information is available on the Student Health Services web page at: <https://www.uwplatt.edu/department/student-health-services> (<https://www.uwplatt.edu/department/student-health-services/>)