

# INFORMATION SERVICES

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## ELTON S. KARRMANN LIBRARY

<http://www.uwplatt.edu/library>

The Elton S. Karrmann Library is the focal point for information on the UW-Platteville campus. The library's collections include 280,500 books, 90,800 government publications, subscriptions to 700 periodicals, 60 newspapers, and 1,040 other serial titles. In addition, the library offers over 100 subscription databases (many of which offer full text journal articles), 20,000 maps, 16,000 audiovisual materials, and 1,000,000 microforms. An interlibrary loan network supplements these materials.

The library's webpage provides access to its catalogue, numerous electronic resources, and other research tools. It can be accessed either in the library or remotely from computer labs, residence halls, offices, or homes. Reference service is available on the main floor of the library, by telephone 608.342.1668, toll free 1.888.450.4632 or email: "Ask a Librarian!" ([www.uwplatt.edu/library](http://www.uwplatt.edu/library) (<http://www.uwplatt.edu/library>)) from the library's homepage.

To facilitate use, the library contains several computer labs, reading rooms, individual carrels, and handicap facilities. All of these resources, along with a helpful and friendly staff, reflect the library's commitment to support individual study and research.

### LIBRARY USE INSTRUCTION

University librarians are available to provide library use instruction for any classes or to assist with any assignment-specific needs. Arrangements are made with the librarian assigned to work with a specific department.

### DISTANCE EDUCATION SUPPORT

The Karrmann Library provides information resources support to distance learning faculty and students. [www.uwplatt.edu/library/distance-education-students](http://www.uwplatt.edu/library/distance-education-students) (<http://www.uwplatt.edu/library/distance-education-students>)

### SPECIAL COLLECTIONS

#### INSTRUCTIONAL MATERIAL LABORATORY

[www.uwplatt.edu/library/instructional-materials-laboratory](http://www.uwplatt.edu/library/instructional-materials-laboratory) (<http://www.uwplatt.edu/library/instructional-materials-laboratory>), telephone 608.342.1099, the IML is a curriculum library that supports the School of Education with materials that facilitate Pre K-12 grade education. Its resources include books, audiovisual materials, and three-dimensional toys. Its collection also contains selective resources that assist the teaching profession.

#### SOUTHWEST WISCONSIN ROOM

[www.uwplatt.edu/library/southwest-wisconsin-room](http://www.uwplatt.edu/library/southwest-wisconsin-room) (<http://www.uwplatt.edu/library/southwest-wisconsin-room>), email: [swwis@uwplatt.edu](mailto:swwis@uwplatt.edu), telephone 608.342.1719, this resource contains UW-Platteville's archives, the Wisconsin Historical Society's Area Research Center, and a reading room. Its collections consist of books as well as extensive manuscript and iconographic primary source materials that pertain to the history of UW-Platteville, Southwest Wisconsin, and genealogy.

## TEACHING AND TECHNOLOGY CENTER

### TTC'S MISSION

The purpose of the Teaching and Technology Center is to:

- advance the scholarship of teaching and learning at UW-Platteville
- provide training and support of technologies used by students and instructors in the process of teaching and learning
- identify resources and research results to showcase best practices in the area of teaching and learning technologies
- seek and share innovative and effective strategies to maximize the impact of current and future resources devoted to the enhancement of teaching and learning at UW-Platteville

## INFORMATION TECHNOLOGY SERVICES

[www.uwplatt.edu/its](http://www.uwplatt.edu/its) (<http://www.uwplatt.edu/its>)

Information Technology Services provides for the communication, multimedia, and computing technology needs of the university community. Eager to assist students in the use of computing technology, ITS strongly encourages each student to make use of the excellent resources available on campus. ITS provides computer and classroom technology support and manages and maintains the Pioneer Administrative Software System (PASS). It is our goal that you will find your experiences working with or for ITS both educational and rewarding, now and in the future.

## HELP DESK

The ITS Help Desk on the first floor of Karrmann Library is the first point of contact for faculty, staff, and students with campus technology problems and questions. In addition, the Help Desk provides limited fee-based services (<http://www.uwplatt.edu/resnet/what-does-resnet-do>) to students in the residence halls.

Contact the ITS Help Desk at 608.342.1400 or [helpdesk@uwplatt.edu](mailto:helpdesk@uwplatt.edu) or stop by during regular business hours. You may visit our website at [www.uwplatt.edu/help-desk](http://www.uwplatt.edu/help-desk) (<http://www.uwplatt.edu/help-desk>) or follow us on Facebook at <https://www.facebook.com/UWPlattevilleITSHelpDesk>.

## EQUIPMENT CHECKOUT

The ITS Help Desk loans laptops, cameras, digital still cameras, video projectors, and a variety of audio recorders to students for a limited time.

## GENERAL COMPUTER ACCESS LABS (GCA)

Located in the Markee Pioneer Student Center and Karrmann Library, GCA labs are available to all students from early morning to late night during the school term. Labs make available both PC and Macintosh systems, a variety of academic and productive software, and laser printers. The Virtual Bears Den allows students to access GCA software and their network drives from anywhere they have Internet access.

## WIRELESS NETWORK

ITS manages the wireless network for the campus, providing access for wireless-enabled devices. All of the academic buildings and residence halls on campus have wireless access capabilities.

## CAMPUS WIRING INFRASTRUCTURE

Every residence hall room and every classroom building have the wiring necessary for complete network and Internet access. The ITS Help Desk provides support for residence hall network access.

## INTERNET ACCESS

Each student receives a unique NetID and password that provides access to the UW- Platteville email, computer network, and many campus resources. Students may access the Internet in any lab, via wireless, or through a wired connection in the residence hall rooms.

## CABLE TELEVISION SERVICES

Media Technology Services, a unit of ITS, provides support for the television cable system in the residence halls. Each student is required to bring their own COAX cable to plug into the jack in the wall. If you are having issues with picture clarity or sound, call the ITS Help Desk at 608.342.1400.

## STUDENT TECHNOLOGY ADVISING COMMITTEE (STAC)

ITS advises the Student Technology Advising Committee (STAC). STAC is charged with prioritizing and recommending projects for disbursement of the Student technology fee. The Student Technology Fee provides funds for increasing student access to technological resources and equipment that are needed in support of instruction and to maintain and enhance the technological competency of students as it relates to their academic endeavors. Call the ITS Help Desk at 608.342.1400 to volunteer to be part of this committee.

## STUDENT EMPLOYMENT

Students play an important role in the operation of this service unit. ITS hires more than 60 students each semester. We offer great opportunities for our student workers to get involved and engaged on campus. We work closely with our employees to create a work schedule that is flexible and accommodating. With the wide variety of services that our department offers, no two shifts are ever the same!